**Revision Questions**

**Question 1**

Match the description in Column A with the term in Column B.

|  |  |
| --- | --- |
| Terry has an endorsement from an authority (a high-profile technology vendor) that she is capable of performing a set of tasks. What process has Terry completed? |  |
| The type of processing essential for businesses that require access to current data such as airlines, ticket agencies, and stock investment firms. |  |
| The elimination of organizations that operate between the producer and the consumer is called \_\_\_\_\_. |  |
| Manufacturing enterprise resource planning (ERP) systems follow a systemic process for developing a production plan that starts with \_\_\_\_\_ to develop an estimate of future customer demand. |  |
| What divides the pool of potential customers into subgroups that are usually defined in terms of demographic characteristics. |  |
| Amazon's decision to explore the possible use of delivery drones to gain a real competitive advantage over competitors who rely on less efficient ground transportation is an example of \_\_\_\_\_. |  |

**Question 2**

Match the description in Column A with the term in Column B.

|  |  |
| --- | --- |
| Create, analyse, modify, design |  |
| Use digital design to control machine tools |  |
| Simulate, validate, optmise, design |  |
| A group of satellites and computers that can provide information on any person, vessel, or vehicle's location. |  |
| A type of program in which Excel is an example. |  |
| Feature of CRM |  |
| Step in product life cycle development |  |

**Question 3**

|  |  |
| --- | --- |
| metropolitan area network (MAN) |  |
| personal area network (PAN) |  |
| wide area network (WAN) |  |
| local area network (LAN) |  |